



UNIVERSITY OF DAR ES SALAAM
INSURANCE AGENCY (UDIA)



Profile **2023**

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About Us

University of Dar es Salaam Insurance Agency (UDIA) is fully owned by the University of Dar es Salaam (UDSM) and is registered under the Tanzania Insurance Regulatory Authority (TIRA). The Agency operates under the Directorate of Planning, Development and Investment (DPDI). UDIA has signed an agreement of undertaking insurance agency business with the registered insurers as per requirements of the Insurance Act No.10 of 2009. The Agency focuses on the General and Medical insurance products.



Dr. Neema Robert
Manager - UDIA



Vision, Mission & Value

Vision



“To become a profit-oriented commercially run Insurance Agency capable of being transformed to an Insurance Broker and later a fully-fledged Insurance Company”

Mission



“To provide quality, efficient and innovative insurance services to the University, its staff, its students and the general public, through utmost professionalism in a sustainable manner”

Value



- Integrity
- Innovation
- Customer focus
- Teamwork
- Accountability

Why choose us

Different from other Insurance Intermediaries, we advise, and guide our clients on the terms of insurance policy, basis for determining premiums, selection of insurance covers, and complying with insurers' requirements.

We act very fast in supporting our clients with documentation to launch claims in case of loss, as well as following up settlement of claims raised and ensuring prompt settlement of claims by insurance companies.



Products



1. MOTOR VEHICLE INSURANCE

- i. Private Motor Vehicle
- ii. Commercial Motor Vehicle
- iii. Passenger Carrying Vehicle
- iv. Special Type Vehicle
- v. Motor Cycle



2. PROPERTY INSURANCE

- i. Fire - Domestic package
- ii. Fire - Commercial/Industrial buildings
- iii. Fire Consequent Loss
- iv. Burglary/Theft
- v. All Risks



3. BUSINESS INSURANCE

- i. Goods in Transit
- ii. Fidelity Guarantee
- iii. Business Interruption
- iv. Professional Indemnity
- v. Travel

Products



4. ENGINEERING INSURANCE

- i. Contractors All Risks
- ii. Erection All Risks
- iii. Electronic Equipment
- iv. Machinery Breakdown
- v. Loss of Profit (Machinery)
- vi. Deterioration of Stock
- vii. Boiler and Pressure Vessel

5. LIABILITY INSURANCE

- i. Public/Products Liability
- ii. Professional Indemnity
- iii. Carriers Liability
- iv. Directors & Officers Liability
- v. Workmen Compensations
- vi. Professional Liability

6. HEALTH INSURANCE

- i. Hospital Benefits
- ii. Major diseases
- iii. Dental
- iv. Optical
- v. Maternity
- vi. Personal and Group Accidents

Product



7. MARINE & AVIATION INSURANCE

- i. Marine Insurance
 - Cargo
 - Hull
- ii. Aviation Insurance
 - Cargo



8. OTHER INSURANCE

- i. Agriculture
- ii. Bonds
- iii. Life Assurance

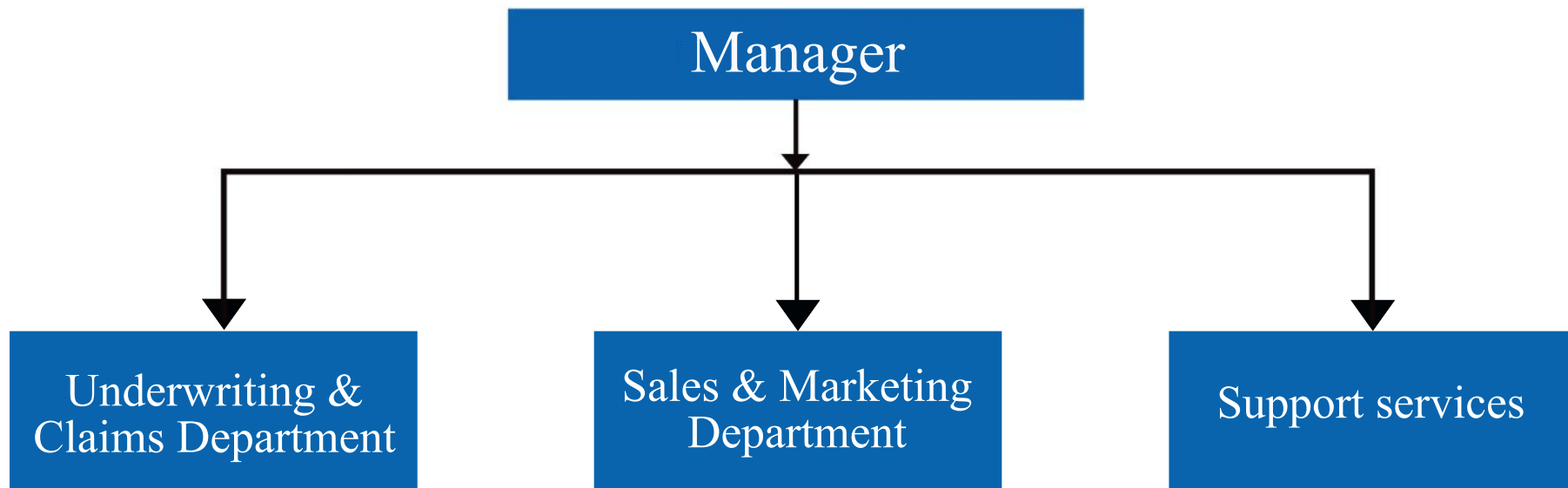
BEST CLAIMS MANAGEMENT SERVICES



We provide efficient and fast claims processing and handling for our clients to ensure prompt and fair settlement by:

1. Assisting with the preparation of claims document, and policy document.
2. Liaising with various relevant professionals such as lawyers, actuaries, surveyors, engineers, Police Investigators etc.
3. Participation in appointment of and liaising with the loss adjusters appointed to adjust the claim.
4. Claims negotiation and settlement. Preparation of briefs for arbitration and litigation support

Organization Structure



Our Team



Dr Neema Robert, CPA (T) - The Manager

She is an economist and lecturer in the Finance Department at the University of Dar es Salaam Business School (UDBS). She holds a PhD in Development Finance from the Stellenbosch University (South Africa), M. A Economics, and B. Com – Finance from the University of Dar es Salaam. She has a wide experience of more than eleven years in the financial sector, as a Tax Consultant in one of the big four Auditing Firms, and a Scholar in Finance and Economics Fields (UDBS).



Mr. Kelvin Geoffrey Mang'anya – Insurance Officer

He is a highly motivated insurance and risk management expert. He holds a Bachelor Degree of Science in Insurance & Risk Management from IFM. He has a wide experience of more than six years in the insurance sector, as an Insurance officer in different Insurance and Law firms. Furthermore, he worked with Tanzania Insurance Regulatory Authority to initiate the Insurance Awareness Project. Throughout the years he developed expertise in underwriting, claims management, and insurance education..



Ms. Husna Abdul Chitey – Insurance Officer

She is a highly motivated insurance and risk management expert. She holds a Bachelor Degree of Science in Insurance & Risk Management at IFM. She has experience of more than five years in the insurance sector, as Insurance officer in different Insurance firms. Throughout the years she developed expertise in underwriting, claims management, and insurance education.



Mr. Filbert Benedict Kasanyi - Accountant

He holds Postgraduate Diploma in Public Sector and Financial Management (TPSC), and Advanced Diploma in Accountancy (IFM), currently in the final stage of the CPA (T) exams. He has more than 20 years' experience in Financial Management. He has expertise in financial analysis, financial planning, maintaining account systems, and financial reporting.



Mr. Ally Mfaume Balakali- Marketing Officer

He is a marketing, public relations, and advertising practitioner, highly motivated individual with outstanding leadership and communication skills. He holds a Diploma in Marketing from Tanzania Institute of Accountancy, and BA in Public Relations and advertising from University of Dar es Salaam. He specializes more than three years in the areas of marketing, public relations, graphic designing, and media relation.



Mr. Abdallah Masunga - Marketing Officer

Mr Masunga joined holds a Bachelor degree of commerce in banking and financial services. He is an overseer of an organization marketing campaigns and executing communication concepts and marketing strategies for the company. He has more than three years' experience in business field working in different companies such as FeedPro Emax LTD, Bridge consult LTD, and Bwana Alizeti sunflower Oil.



Mr Denis Makubi- Marketing Officer

He's organised with abilities to prioritise, Multi-Task initiative and Demonstrably Skills and Experience in Strategic, Analytical and Marketing for more than ten years. He holds Master's Degree in Business Administration (Corporate management) at Mzumbe University, Bachelor Degree in Business Administration at University of Dar es Salaam.



Ms Restituta Willibard Bantanuka - Marketing Officer

She holds postgraduate Diploma in Records and Achieve management at Tanzania Public Service College (TPSC), and Degree in Business Administration at University of Dar es Salaam. She has experience in records management and marketing for more than ten years and currently is a marketing officer.

Insurers/Partners



Our Clients



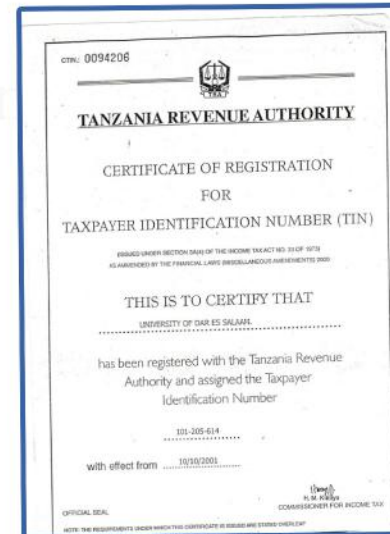
UNIVERSITY OF DAR ES SALAAM



CENTRE FOR
COMMUNICATION
STUDIES



Certificates





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